



Optimize Fleet Productivity

## How to Setup Parts Warranty in CFAWin8

Users can setup parts warranty for stocked parts in CFAWin based on Days or Meter Usage.

- When a part is disbursed to a unit on a Repair Order in CFAWin, the warranty period for that part on that equipment begins.
- If the part is disbursed to that same unit on a Repair Order in CFAWin within the warranty period (either days or meter), the user is notified in the Warranty column on that part transaction line in Repair Order Entry.
- The Potential Warranty documentation can be printed for operational use.
- Credits can be keyed for recovery from the vendor.

### To Set Up Parts Warranty:

1. Access the **Inventory Table** screen.
2. Select the desired **Part#**.
3. In the **Replenishment, Warranty, Back Order, Notes** section:
  - If applicable, enter in **Days** - the number of days a part is covered under warranty.
  - If applicable, enter in **Meter Usage** – the amount of meter usage (e.g., miles, hours, etc.) a part is covered under warranty.
4. Click the **Save** (diskette) icon.



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### When Users Receive Warranty Notification:

1. In the Repair Order Inventory section, click the ellipsis button in the Warranty field where the notification appears.
2. The **Potential Warranty** screen will appear that displays the following Categories:
  - **Meter\_xx/Date:** This will specify the Meter and/or Date the potentially warranted part replacement falls under. This line includes the details of the repair line for the potentially warranted repair.
  - **Under Warranty Due to Previous Repair Order:** This line includes the details of the original part disbursement that started the warranty period for that part on that unit.
  - **Warranty Usage:** This line details the meter usage and or days that accumulated between the original part disbursement that started the warranty period and the second replacement that is potentially covered by warranty.
  - **Warranty Intervals:** This line details the meter usage and or days the part is covered by warranty according to what is set in the CFAWin Inventory Table record for that part.
3. Click **File | Print** to print documentation for the potential warranty. Click the Printer icon in the grid print window to print the grid.
4. Select **File | Exit** to exit the Potential Warranty screen.
5. Proceed with Repair Order data entry as usual.
6. Credits for any recovered warranties can be keyed according to usual parts disbursement credits in CFAWin. Be aware of your operational guidelines for due credits from vendors that not have yet been recovered prior to a period end close.

**Tip:** Just as any other grid print, an HTML copy is located in your CFAWin\Data\User directory.

- This can be emailed to vendors or other departments.
- That HTML copy is available until another warranty for that same part is printed and overwrites the file. Renaming the file or moving it to a different directory on your network or PC will prevent any future files overwriting it.