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Optimize Fleet Productivity

Why is the CFAWin8 Help Utility Not Rendering Properly?

Your description of what occurs while attempting to open CFAWin8's HTML Help Utility is most likely caused by a known Microsoft Windows issue.

For additional information, please refer your IT Department to the following Microsoft Knowledgebase Article for Windows 7:

- 2021383 https://support.microsoft.com/en-us/kb/2021383

Is there a workaround solution?

Located in the CFAWIN directory is the CFAv8hlp.chm file (e.g., S:\APPS\CFAWIN\CFAv8hlp.chm). This file can be copied and pasted to a local computer (e.g., C:\CFAWIN\). The utility can be accessed by double-clicking the file (CFAv8hlp.chm) or by creating a Desktop shortcut.