



Optimize Fleet Productivity

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I receive an Error message when trying to run the Period End Close in CFAWin8.

Scenario 1: Another CFA Application User is Logged In

You must have exclusive access to all CFAWin data tables to run the period end close. All other end-users must exit completely out of CFAWin. The message displayed when another end-user is in CFAWin when you are attempting to run the period end close is as follows:

Error: Operation Error

This function cannot be started because there is another CFA Application User logged in. Please instruct all CFA Users to exit their CFA Applications and then try running this function again.

The following shows the CFA Application User that is currently logged in to the Database:

User 'User ID' at Workstation PC Name XXX (##)

Note: CFAWin will list all end-users currently logged into the CFAWin database, including ShopFloor users.

To resolve the error:

1. Click OK in the error message window.
2. Notify each end-user listed in the message that you are attempting to run the Period End Close.
3. Verify all CFAWin data entry for the current period is completed.
4. Have all end-users exit completely out of CFAWin and ShopFloor.
5. Access Tools | Period End Close.
6. Set the Screen Mode to Period Close.
7. Reattempt to run the period end close.

Scenario 2: No Option Was Selected

You must set the screen mode to Period Close after accessing Tools | Period End Close. The message displayed when the screen mode has not been set is as follows:

Error: Operation Error

The function cannot be started because no option was selected.

Please select an option and try again.

To resolve the error:

1. Click OK in the error message window.
2. Set the Screen Mode to Period Close.
3. Reattempt to run the period end close.

If receiving a different error or if additional assistance is required, please contact CFA Software Support Services at support@cfasoftware.com or 630.543.1410.