Why are Repair Order Detail Lines Not Posted

Repair Order transactions must meet minimum requirements to post. When users with Posting access to Repair Order Entry complete & save a Repair Order, it posts to update the costs and quantities for associated records in the equipment and inventory tables.

The Repair Order Header displays the Repair Order posting status in the Repair Order Status field.

Repair Order Status Definitions:

None Posted: No Repair Order Detail job lines have posted.

Some Posted: At least one, but not all Repair Order Detail job lines and associated parts disbursements have posted.

All Posted: All Repair Order Detail job lines and associated parts disbursements have posted.

Requirements to Post Repair Order Detail Transactions:

- The CFAWin User ID logged in when saving transactions that meet all requirements must have Repair Order Entry Posting access.
- The Equipment Number field must contain a valid equipment ID.
- The Repair Date must contain a valid date.
- The Complete checkbox must be checked.
- The Rep Reason (Repair Reason) must contain a valid Repair Reason code.
- The Rep Site (Repair Site) must contain a valid Repair Site code.
- The Group-System must contain a valid Group-System code.
- When a PM Group-System code is selected, the Equipment Table record must include that PM Group-System code in its PM Schedule.
- When an Indirect Group-System code is selected, the Equipment# in the Repair Order Header must reflect INDIRECT.
- When a Direct Group-System code is selected, the Equipment# in the Repair Order Header must reflect any equipment **except** INDIRECT.

If you are unsure why a transaction is not posting, check the Messages column in the far right grid split of the Repair Order Detail section. The Messages column is the second column in from the right and will display the reason the record could not be posted.

Codes may be updated in System Setup | Setup Tables in their associated tables by CFAWin User IDs with Sys Ops or Admin access rights.

Equipment PM Schedules may be updated in Equipment Tables | PM Schedules by CFAWin User IDs with All Master Table Access.