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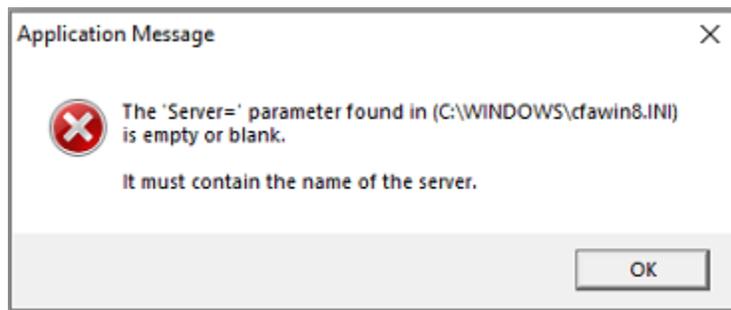p: 630.543.1469
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Optimize Fleet Productivity

Virtual Store Folder Erroneous INI File

Workstations running Microsoft Windows 10:

- Issue doesn't occur for all Windows 10 users. However, when it does, most are in conjunction with updates to Windows 10.

I.   The 'Server='…is empty or blank - Do the following if a similar error below prompts:

Application Message   ✕

❌   The 'Server=' parameter found in (C:\WINDOWS\cfawin8.INI)
      is empty or blank.

      It must contain the name of the server.

                                                              [OK]

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1. *Navigate to the CFAWin8.ini file located in the Workstation's Windows folder.*
2. *Open the ini file in notepad and review the information;* **specifically the Server under the [Database] section.**
    i. If the server information is blank, then place a copy of the CFAWin8.ini file from the CFAWin8->Wksetup folder on your server in the Workstation's Windows folder. Try running CFAWin8 again.
    ii. If the server information is not blank, then navigate to C:\Users\'Username'\AppData\Local\VirtualStore\Windows and see if a CFAWin8.ini file exists.
        - Two options if this file exists:
            a. Delete this file and try to access CFAWin8 again. **This scenario may repeat in the future.**
            b. Copy the correct ini file to this Virtual Store location and make the file read only.